

STREAMING CLASS
@ MANNING CITY HALL

Thur., Nov. 18 5PM
AND
Fri., Dec. 3 10AM

RSVP TODAY!
655-2660

Jason Ehlers, MMU Field Superintendent, teaches customers how to get the most out of their Smart TVs by using streaming services.

Let us help answer questions!



Congrats!
Dick Mundt and Troy Grabill celebrate **20 YEARS** of service this year with the utilities. We appreciate their dedication to the community! Thank you for your service!

Manning
MUNICIPAL UTILITIES
ELECTRIC - COMMUNICATION - GAS

DID YOU KNOW?

MMU offers automatic bill pay each month.

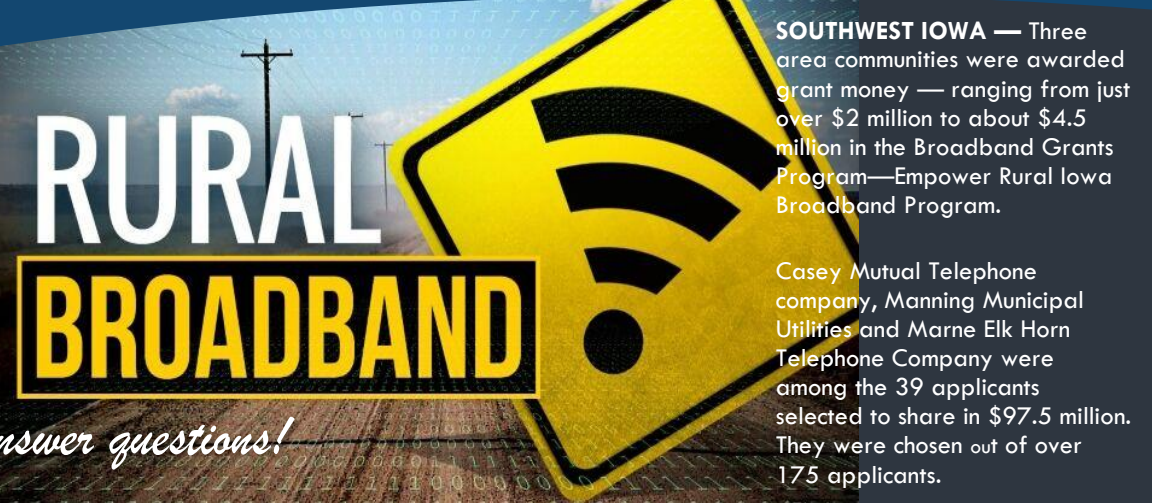
It's fast, easy, and convenient! To learn more, or to sign up, please contact MMU at:

712-655-3905

MMU Newsletter

NOVEMBER 2021

Three area communities receive grant funds for broadband expansion!



SOUTHWEST IOWA — Three area communities were awarded grant money — ranging from just over \$2 million to about \$4.5 million in the Broadband Grants Program—Empower Rural Iowa Broadband Program.

Casey Mutual Telephone company, Manning Municipal Utilities and Marne Elk Horn Telephone Company were among the 39 applicants selected to share in \$97.5 million. They were chosen out of over 175 applicants.

Exciting news for Manning! Manning Municipal Utilities will be receiving \$2,195,220.67 in grant funding for the Manning Rural, Highway 141 North and South in the NOFA 006 award. MMU General Manager, Jeremy Carroll, explains it could be a couple weeks before they knew which areas, specifically, were included. "We're not sure of the (exact) area," he said, because there was some possible overlap, but they were planning to expand their rural buildout, for about 200 customers or about 90 miles of lines. He thought the focus would be on north, east and west areas, while southern areas might have to wait.

NATURAL GAS PRICING – What to expect this heating season

For many years, Manning Municipal Utilities has worked with Clayton Energy to purchase a portion of its gas in advance, at the best possible price, in order to minimize the cost of using natural gas. At this time, we have already purchased over 80% of our average usage. Over the next few weeks, we plan on having 100% of our forecasted natural gas usage pre-priced and will be ready for the upcoming heating season. However, despite our efforts, natural gas bills will still be higher this heating season. Based on market prices for natural gas over the last month customers can expect their total bills to increase by 20-30%. This is substantially less than estimates from other energy companies and much less than the current market prices as of today for the upcoming heating season.



Add a "PS"

To help a neighbor

"PS" is Project Share - a program that assists needy households in paying their winter energy bills. You can help this effort by adding a regular Project Share contribution to your utility payment, or by making a direct donation to Project Share. These funds are distributed to your neighbors in need.

A local social service agency carefully identifies those residents who qualify, and a local committee oversees Project Share to guarantee that all contributions are handled equitably and efficiently.

Adding a "PS" - a Project Share contribution to your utility payment each month is a simple way to share some warmth with those who need it.

Manning To ADD a "PS" PS Project
MUNICIPAL UTILITIES or for more info., 712-655-3905 Share

WINNER!! WINNER!!

Roku Streaming Stick

Congrats

Customer Appreciation

CHANCE TO WIN A FREE ROKU

Nancy Walters

NANCY WALTERS

Thanks for choosing MMU!
You are the 2021 Customer Appreciation ROKU Drawing Winner!

Call 811

Know what's below. Call before you dig.

Color code for marking underground utility lines
Clave de colores para marcar las líneas subterráneas de los servicios públicos

PROPOSED EXCAVATION EXCAVACIÓN PROPUESTA	TEMPORARY SURVEY MARKING MARCACIÓN DE INSPECCIÓN TEMPORAL
ELECTRIC, POWER LINES LÍNEAS DE TRANSMISIÓN ELÉCTRICAS	GAS, OIL, STEAM, CHEMICAL GAS, PETROLEO, VAPOR, QUÍMICOS
CABLE, COMMUNICATION CABLE, COMUNICACIONES	SEWER, STORM DRAIN CLOACA, DRENAJE DE TORMENTA
RECLAIMED WATER AGUA REGENERADA	POTABLE WATER AGUA POTABLE

2021-2022 IOWA HOME ENERGY ASSISTANCE PROGRAM

ATTENTION: RESIDENTIAL CUSTOMERS
NEED HELP WITH YOUR HEATING BILL?



The 2021-2022 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, **Dial 2-1-1**, or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

LIHEAP
Iowa Department of Human Rights **Low-Income Home Energy Assistance Program**
Capitol Complex
Des Moines, IA 50319
New Opportunities - 23751 Hwy 30 East, Carroll, IA 51401
(ph) 712-792-9266

DO YOU QUALIFY?

MAXIMUM GROSS INCOME

HOUSEHOLD SIZE	ANNUAL INCOME
1	\$25,760
2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320

*For households with more than eight members, add \$9,080 for each additional member.

NOTICE OF PROCEDURE FOR REQUESTING INFORMATION FROM OR REGISTERING COMPLAINTS WITH MANNING MUNICIPAL UTILITIES CONCERNING SERVICE DISCONNECTION, SAFETY OR RENEWABLE ENERGY

Persons desiring to request information from or register complaints with Manning Municipal Utilities

CONCERNING SERVICE DISCONNECTION, SAFETY OR RENEWABLE ENERGY may do so by contacting:

Jeremy Carroll
321 Center Street
Manning, Iowa 51455
712-655-3905

If your complaint is related to service disconnection, safety, or renewable energy and Manning Municipal Utilities does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7321, or toll-free (877) 565-4450, by writing to 1375 E. Court Avenue, Room 69, Des Moines, Iowa 50319-0069, or by E-mail to customer@iub.iowa.gov.

WHEN TO APPLY:

- **Elderly (60 & over) and/or disabled:** October 1, 2021 to April 30, 2022
- **All other households:** November 1, 2021 to April 30, 2022

WHAT TO TAKE:

- **Proof of Income** (for all household members age 19 and over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
- **Proof of Social Security Numbers for all household members** (documentation required)
- **Most recent heat bill**
- **Most recent electric bill**

WAGE EARNERS:

Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return.

FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

FIP RECIPIENTS:

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.



2021 HIGHLIGHTS

A sweet success as MMU celebrates YOU, our valued customers!

Thank you to all who joined us as MMU partnered with the City of Manning to host the 4th annual Customer Appreciation on July 22nd at the Kerkhoff Shelter House in Manning. We enjoyed serving you! Back again by popular demand were Deb's Corner Café pies. Sweet Treats Ice Cream Shoppe also baked an assortment of bars & a soft serve ice cream machine made for a delicious ala'mode treat! Gift bags were available at the door as a special thank you. The community support MMU receives is genuinely valued!

www.mmua.com

